

NORTH EAST TOILET CUBICLES

DELIVERY & COLLECTION OF GOODS ~ OUR TERMS (IN BRIEF)

Delivery of Goods

Deliveries are normally sent by "next day" however, we cannot guarantee this service, provided by others.
Cubicle Furniture may arrive separate to the cubicles.
Due to size, packaging cannot be made weather proof and must not be left outside.

Damage of Goods in Transit

Goods delivered by pallet or similar either direct or by a third party ~ Upon delivery ~ Goods must be unpacked & inspected for damage prior to signing for a delivery -

If any goods are "Damaged in Transit", this must be clearly stated on the Couriers delivery note and **the goods must be signed for as damaged.**

Please ensure all site representatives and/or third parties are aware of this requirement.

Our delivery Terms relating to "Damaged in Transit" are clear, if goods are signed for in good condition and thereafter found to have been "Damaged in Transit" we are unable to claim from our Courier, therefore, we will not be held responsible for the cost of replacing any such damaged goods and/or any subsequent claims whatsoever.

Goods signed for as damaged must also be reported to us within 24hrs of signing for the goods in writing either via fax 01429 868590 or e-mail info@netoiletcubicles.co.uk . Photographic evidence of all damaged items must be provided preferably by e-mail within a further 48hr and/or prior to despatch of any replacement items.

FAILURE TO INSPECT GOODS PRIOR TO SIGNING FOR THE DELIVERY

If the Goods are signed for without prior inspection for whatever reason, you will assume responsibility for the goods and any damage.

Collection of Goods

Goods loaded individually onto customers vehicles – Customers must inspect goods prior to loading of their vehicles. Due to the risk of the good being "Damaged in Transit" **thereafter you will assume responsibility for the goods and any damage.**

Goods loaded "in bulk" (goods pre-packed – excluding Vanity Units) onto customers vehicles – **Customers must inspect goods within 12hrs of collection**, this due to the risk of the good being "Damaged in Transit" by the customer. **thereafter you will assume responsibility for the goods and any damage.**

Post Formed Vanity Units

Delivery of Goods - Collection of Goods - Manufacturers Defects / Shortages

Due to the nature of the product and the high possibility of damage caused when fitting and/or prior to fitting whilst on site.

Goods MUST be unpacked and inspected for damage and/or defects at the point of collection/delivery.

If any goods are damaged and/or defective, this must be clearly stated on a delivery note, and **the goods must be signed for as damaged.**

FAILURE TO INSPECT GOODS PRIOR TO SIGNING FOR THE DELIVERY

If goods are signed for without prior inspection for whatever reason, you will assume responsibility for the goods and any damage.

Goods signed for as damaged must also be reported to us within 24hrs of signing and photographic evidence provided as stated above.

Any defects stated after signing for the goods in good condition will NOT be accepted.

Manufacturers Defects / Shortages

Inspection of goods relating to Manufacturers Defects / Shortages i.e. incorrect sizes, colours, quantities, should take place within 96hrs of delivery, **thereafter you will assume responsibility for the Defects / Shortages.**

Photographic evidence where possible must be provided as stated above.

Any defects and or shortages will not be accepted after 96hrs from delivery.

Storage

Goods should be unpacked and stored in a dry and/or suitable environment and in a manner so as not to cause defect to the goods
Due to size, packaging cannot be made weather proof and must not be left outside.

Further Conditions Apply